

# RuggedMade Log Splitter

## Limited Warranty

Like all mechanical equipment, this unit requires a due amount of care. Neglect and improper handling may impair its performance. Please thoroughly read the Owner's Manual before operating your product. Contact RuggedMade Customer Support at 855-878-4433 or support@ruggedmade.com prior to having any service or warranty work performed, as some services performed by parties other than RuggedMade-approved service centers may not be covered under this warranty. This warranty is in lieu of any other warranty expressed or implied, and RuggedMade assumes no other responsibility or liability beyond that expressed in this warranty.

"Consumer use" refers to personal residential household use.

"Commercial use" refers to all other uses, including operations intended to generate income or when purchased by a business. If used for rental purposes, the warranty is limited to 60 days.

RuggedMade warrants its products to be free from defects in material or workmanship for a limited period of time - see details below:

### **RuggedMade Hydraulic Log Splitter Warranty**

Consumer Warranty Period: 2 years from the date of purchase by the original purchaser

Commercial Warranty Period: 1 year from the date of purchase by the original purchaser

### **Engine Warranty - Raven**

Consumer Warranty Period: 2 years from the date of purchase by the original purchaser

Commercial Warranty Period: 1 year from the date of purchase by the original purchaser

### **Engine Warranty - Honda (see manufacturer's warranty for details)**

Consumer Warranty Period: 3 years from the date of purchase by the original purchaser

Commercial Warranty Period: 3 years from the date of purchase by the original purchaser

**IMPORTANT:** The owner is required to present Original Proof of Purchase to obtain warranty coverage. This warranty applies to the original purchaser of the equipment and is non-transferable. It shall not extend to anyone other than the original purchaser or to the person for whom it was purchased as a gift.

Parts will be replaced or repaired, except when the equipment has failed due to lack of proper maintenance. If a part is not available, the part may be replaced with a similar part of equal function. Any misuse of, abuse of, alteration to, or improper installation or operation of the product will void the warranty. Determining whether a part is to be replaced or repaired is the sole decision of RuggedMade. RuggedMade will not provide for the replacement of complete products due to defective parts. Any costs incurred due to the replacement or repair of items outside of a RuggedMade-approved facility are the responsibility of the buyer and are not covered under warranty. Transportation costs to and from a service center are the responsibility of the customer.

A component provided as an exchange will be subject to the warranty of the original component. The length of the warranty governing the exchanged component will remain calculated by reference to the purchase date of the original log splitter. Repair or replacement of parts does not extend the warranty period.

In addition to the normal warranty, RuggedMade shall warrant any normal wear item from defects in material or workmanship for a period of 30 days from the date of purchase by the original purchaser. Normal wear items include, but are not limited to, O-rings, valve handle assemblies, elastomer spiders, tires, and filter elements.

This warranty does not cover any personal injury or damage to surrounding property caused by failure of any part and specifically excludes the following: failure of parts due to damage caused by accident, fire, flood, windstorm, acts of God, applications not approved by RuggedMade in writing, corrosion caused by chemicals, use of replacement parts which do not conform to manufacturer's specifications, damage related to rodent and/or insect infestation and damage caused by vandalism, cosmetic defects including but not limited to paint and decals.

Additional exclusions: improper assembly, installation of replacement parts, maintenance, loss of running time, inconvenience, loss of income, or loss of use, including any implied warranty of merchantability of fitness for a specific use, shipping costs, or any incidental or consequential claim by anyone from using this product.

Log splitters need periodic parts and service to perform well, and this warranty does not cover instances when normal use has exhausted the life of a component or the engine.

The engine warranty is covered under the terms and conditions as outlined by the engine manufacturer's warranty contained herein and is the sole responsibility of the engine manufacturer. Normal engine maintenance such as spark plugs, air filters, adjustments, fuel system cleaning and obstruction due to buildup is not covered by this RuggedMade warranty.

In no event shall recovery of any kind be greater than the amount of the purchase price of the product sold. Alteration of safety features of the product shall void this warranty. You assume the risk and liability for loss, damage, or injury to you and your property and/or to others and their property arising out of the misuse or inability to use the product.

Please have the following information ready when calling regarding a warranty claim:

Date of Purchase: \_\_\_\_\_

Model Number (SKU): \_\_\_\_\_

Serial Number: \_\_\_\_\_